



**Rowe Elementary School**  
1424 N Cleaver St  
Chicago, IL 60642  
(312) 445-5870  
[roweelementaryschool.org](http://roweelementaryschool.org)

**Rowe Middle School**  
1420 W Augusta Blvd  
Chicago, IL 60642  
(773) 799-2730

## Conflict Resolution

Rowe expects to work cooperatively with parents/guardians should an issue arise at any point throughout the year. In order to resolve conflicts effectively and quickly, we request that all parents/guardians follow the following procedure:

1. First raise the issue with the specific teacher or administrator with whom you have an issue. All teachers and administrators will have availability in their schedule to meet with you. Addressing the conflict quickly will hopefully resolve many issues.
2. If the conflict is not resolved to your satisfaction, please talk to the Principal, Mr. Sutton ([tsutton@NUSH.org](mailto:tsutton@NUSH.org)).
3. If a Principal or Assistant Principal is unable to resolve the conflict, the next step is to talk with the Board of the Rowe Elementary School. At this point, contact Ron Manderschied, President of the Northwestern University Settlement Association and Rowe Board Member, at 773-278-7471. Mr. Manderschied is unable to resolve conflicts unless you have previously spoken with the school Principal. If Mr. Manderschied is unable to resolve your conflict to your satisfaction, he will refer you to the CPS School Board. We ask that you follow these procedures to allow the Rowe team to work cooperatively with you to best serve the needs of your child and your family. If you have any questions about this policy, please do not hesitate to contact our offices.

